TCI HOST

Enterprise Class Cloud Communications Solution

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At-A-Glance

Increase the capabilities of your communication system while reducing costs with a solution that delivers the flexibility you need to move to the cloud at the best pace for your organization

UCaaS – Unified Communications as a Service Solutions

- Mitel Voice & Unified Communications (MiVoice)

- Contact Center Solutions (MiContact Center)

- Mitel Collaboration (MiCollab)

- Voice & Video Conferencing (Mitel & Vidyo)

Featured Highlights

- New "Mobile First" Clients (for iOS, Android, BB10, WP8)

- MiTeam - Collaborative Workspaces, called "Streams"

- MiCloud Edge - Ensured Quality of Service (QoS) vi SD WAN

- Integrations w/Skype, Salesforece, Google and more

Our Cloud communications is more than simply voice over IP (VoIP), hosted PBX, CaaS or Unified Communications (UC). It's an entirely new way to build, deploy, and scale enterprise communications systems. It goes further than VoIP and UC to reduce equipment costs, provide higher definition services with unmatched quality, and deliver a platform of advanced features that allow employees to work in ways – and places – they never imagined.

Increase the capabilities of your business phone system while reducing costs with TCI Host, a cloud communication solution that delivers the flexibility business owners and IT directors need to migrate to the cloud at a pace that is right for their organizations.

Cloud Communications -The cloud has changed the way the world connects and communicates. Companies are replacing the complex communications systems of the past with simple, seamless, cloud-based communications that increase productivity, reduce costs and enhance customer service. And they're doing it with our cloud solution, TCI Host—a powerful, scalable cloud family of platforms that delivers hosted voice, unified communications and collaboration to SMBs,   enterprises and Fortune 500 companies around the world.

Migrate to Cloud Communications

When you combine business communications, mobility and the cloud, something wonderful happens: borders disappear, barriers collapse, costs drop and productivity rises. It's happening today at businesses around the globe through the power of cloud communications. If this sounds like the kind of business you want, it's time to move your voice, collaboration and customer service to the cloud.

Public, private and hybrid cloud communications - Cloud communications isn't an all-or-nothing endeavor. There are several deployment models you can choose from depending on your business's unique situation, and you can shift from one approach to another over time.

When you're looking for that little extra to make everything come together, you're looking for **TCI Host**. By bringing offices closer together, providing award-winning customer experiences, and closing the gap on activity with a robust feature set, your communications will never be the same.

NOW WITH ADDITIONAL COLLABORATION FEATURES

Now **TCI Host** power users can upgrade their user experience to include the optional Mitel MiCollab Client collaboration features for their wireless device or desktop.

Mitel MiCollab allows users to add optional additional integration with their Android or iOS device.

This upgrade includes approximately twenty additional features detailed in the separate MiCollab feature table included herein. Key features include presence, instant messaging and mobile softphone amongst others.

Our newest business solution designed for today's workforce delivers business impact by starting where you do—mobile first. Coupled with unparalleled collaboration tools, your work will no longer be a location but an activity that can be tackled anywhere.

ONE ALL-INCLUSIVE, LOW MONTHLY PRICE

TCI Host eliminates the expensive upfront costs of buying phones and investing in an expensive on-premises PBX system. For a single, all-inclusive, low monthly price, enjoy state-of-the-art MiVoice IP telephones, Mitel's award-winning call control features and 100% lifetime support.

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TCI Host featuring UCaaS brings together the power and capability of Mitel's VMware supported, feature rich software into a high availability Cloud environment. Paired together, this solution delivers the benefits of an Enterprise Unified Communications system with all the advanced features on a highly reliable infrastructure.

UCaaS Solutions Overview

TCI Host is built upon the Mitel Communications Platform that has been trusted for on-premises communications by businesses worldwide for decades.

MiVoice
from Small to Enterprise sized organizations (1 to 10,000 seats)

MiCollab
Unified Communications and Collaboration

MiContact
Contact Center Solutions w/Business Application Integration

MiVideo
Video and Audio Conferencing Solutions

TCI Host includes

- Any combination of UCaaS Solutions (above)
- Local Area Network Solution – New, Upgrade or Certified
- Gold or Platinum Break Fix Maintenance Package
- TCI Manage - Managed Service w/24x7 Monitoring & Help Desk
- Guaranteed Service Level Agreement (SLA)
- Desktop Devices, Softphones and/or Mobile Clients
- Free Remote Move and Change (RMACs – up to 2 hours each)
- Private Cloud based deployment in one of our Data Centers
- Regularly scheduled Report Package and monthly status meetings
- Wide Area Network Solution – MPLS (QoS) Based
- Virtual CIO level support and Quarterly Business Reviews (QBR)
- Preferred Pricing on all Project work (20% off parts & labor)
- Net360 Network Assessment and Comprehensive TCI Host Onboarding Process